

FORM II
(REFERENCE RULE 3(3) OF
TRAVEL AGENCIES RULES 1977)



FORM OF LICENCE

Licence No. LHR/- 10486

GOVERNMENT OF PAKISTAN
DEPARTMENT OF TOURIST SERVICES

Messers/Mr./Mrs./Miss. Support Hajj & Umrah Services Pvt Ltd,
Address Office No. 24, Mid City Mall Murree Road Rawalpindi.

is/are hereby granted a licence to operate as a Travel Agency under the Travel Agencies Act, 1976 for the following field/fields of operation. namely:

1. Booking of passages and baggages by air, rail, road or sea for citizens of Pakistan or tourist for any destination.
2. Organizing group tours for citizen of Pakistan to a foreign country or countries.
3. Providing arranging accommodation and transportation for tourists within Pakistan or outside Pakistan.

This licence is also valid for the following branches, namely:-
(with full address of each branch).

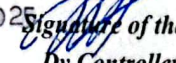
This licence is valid for the period 19.10.2023 to 18.10.2024
and shall expire on the 18.10.2024
Unless renewed in accordance with the said act and the rules made thereunder from time to time given this 19th Day of Oct. 2023 under
(date) (month and year)

my authority and signature.

(Conditions of licence on the reverse)


Signature of the
Dy Controller.

RENEWALS

(1) Renewal for the period 19.10.2024 to 18.10.2025

Signature of the
Dy Controller.

(2) Renewal for the period.....
Signature of the
Dy Controller.

(3) Renewal for the period.....
Signature of the
Dy Controller.

(4) Renewal for the period.....
Signature of the
Dy Controller.

Conditions of licence: The Following shall be the conditions of the licence, namely:-

- (a) The licence shall being the name of a specific person, for a specific business, place or places.
- (b) The licence shall not be transferable.
- (c) The licence shall limit his field of operation to the activity or activities for which the licence is granted.
- (d) The licence shall have at least one year's practical experience and professional know how to run a travel agency, or he shall employ a professional qualified and experienced manager.
- (e) The licence shall employ experienced and trained staff for travel and tour operation work.
- (f) The licence shall be a citizen of Pakistan.
- (g) The licence shall obtain prior permission of the Controller if he desires to change his field of, operation branches and shall get his licence modified accordingly.
- (h) The licence shall promptly and immediately inform the controller of any change in the nature or composition of his firm to obtain his permission and get his licence endorsed accordingly or have a fresh licence issued to run the business.
- (i) The licence shall get his services charges approved by the Committee through the Controller and no change in such charges shall be made without the prior approval of the committee
- (i) The licence shall not charge for his services except in accordance with the rates approved by the committee.
- (k) The services charges duly approved by the committee shall be prominently displayed by the licences in this office premises and brought to the notice of the tourists and other clients concerned before entering into a contract with them.
- (l) The licence shall have a properly planned office in a suitable locality withy distinct and separate countries for booking passages, baggage or good by sea, air, rail or road, group tours, sight - seeing and entrainment booking with such other work facilities as may be desirable for the activities undertaken by him.
- (m) The licence engaged in group tours and sight-seeing activities shall employ on a regular basis sufficient number of licensed tourist guides duly trained at the tourism and hotel training institute of Pakistan.
- (n) The licence shall furnish any information in respect of his business that may be sought by the controller.
- (o) The Controller or an office duly authorized by him, shall have free access and right of inspection to the premises of the licences and his records.
- (p) The licenses shall quote the number of his licenses prominently in all his correspondence and commercial publications.
- (q) The licenses shall, within fifteen days of the grant of licenses, open a business guarantee fund under sub-rul (1) of rule - 14, or furnish a bank guarantee under sub-rule (2) of that rule failing which the licenses shall stand cancelled.
- (r) The licenses shall not carry out any business related to travel and tour operation work with any person or organization which does not held a valid licenses granted under the act.